

2015/16 West Berkshire Council - Council Delivery Plan Performance Report - Quarter 2

Ref:	Measure / activity	National Rank / Quartile 2012/13	2013/14 Year end outturn	National Rank / Quartile 2013/14	2014/15 Year end outturn	National Rank / Quartile 2014/15	2015/16 target	Q1 RAG / outturn	Q2 (YTD) RAG / outturn	Q2 Supporting commentary
Priority 5. Good at safeguarding children and vulnerable adults										
P&S1c&f01	To reduce the percentage of posts that are filled by agency staff	Local	22%	Local	37%	-	<=15%	♦ 35.5%	♦ 27.6%	Q2: 25 / 90.6 See exception report for details.
P&S1c&f05	% of repeat referrals to Children's Services within 12 months of a previous referral	Local	30%	Local	25%	-	5%-15%	♦ 19.9%	♦ 18.6%	Q2: 120 / 645 See exception report for details. **Request to alter target for 2015/16.
P&S1c&f07	To maintain a high percentage of (single) assessments being completed within 45 working days	Local	New	Local	70%	-	>=90%	♦ 71.2%	♦ 79.7%	Q2: 615 / 772 See exception report for details.
P&S1c&f08	ICPCs (Initial Child Protection Conferences) held within 15 days of S47 (child protection) enquiry (year to date)	3rd	81%	dna	77%	-	>=90%	★ 97.4%	★ 97.2%	Q2: 104 / 107
P&S1c&f09	% of S47 enquiries going to Initial Child Protection Conferences (ICPC)	-	-	-	tbc	-	Baseline	☹ 27.7%	☹ 36.6%	Q2: 107 / 297
P&S1c&f10	Child Protection Reviews - held on time (snapshot)	1st	93%	4th	100%	-	>=95%	★ 100.0%	★ 97.6%	Q2: 83 / 85
P&S1c&f11	To increase the percentage of children subject to a CP Plan that have received a visit within the past 10 working days	-	-	-	84%	-	>=95%	♦ 84.1%	♦ 84.6%	Q2: 110 / 130 See exception report for details.
P&S1c&f12	Repeat plans - Children and young people subject of a CP Plan for a second or subsequent time	-	-	-	0	-	<=11%	★ 0	★ 0	No repeat plans
P&S1c&f13	The number of children subject to a plan for 9 months or more	-	-	-	-	-	Baseline	☹ 38	☹ 40	From Q2, this measure replaces: 'The percentage of children subject to a child protection plan for two years or more (snapshot at end of month)', which is no longer reported by the service.
P&S1c&f14	The number of weeks taken to conclude care proceedings (children social care)	-	-	-	31	-	<=26 weeks	♦ 27	★ 24	
P&S1c&f16	Looked after children cases which were reviewed within required timescales	Local	dna	Local	99%	-	95%	★ 100%	★ 99.3%	Q2: 150 / 151 Target is being evaluated by new Head of Service

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P&S1c&f17	Percentage of LAC with Health Assessments on time	-	-	-	63%	-	>90%	⬇ 50.8%	⬇ 72.7%	Q2: 93 / 128 See exception report for details.
P&S1c&f18	Percentage of LAC with Dental Checks completed on time	-	-	-	68%	-	tbc	⬇ 82%	⬇ 86.7%	Q2: 111 / 128
P&S1c&f19	% of LAC with 3+ placements during year-to-date.	0%	-	0%	0	0%	<=11%	★ 1.3%	★ 2.4%	From Q2, this measure replaces: 'Placement stability - % LAC for 2.5 years in the same placement during the last 2 years', which is no longer reported by the service.
P&S1c&f21	% of Leaving Care Clients with Pathway Plans	-	-	-	100%	-	100%	⬇ 79%	⬇ 89%	Q2: 89 / 100 See exception report for details. * title of measure amended from ' LAC' to 'leaving care clients'.
P&S1c&f22	% of LAC in family settings	-	-	-	tbc	-	>=90%	⬇ 87.8%	⬇ 89%	Q2: 153 / 172 See exception report for details.
P&S1c&f24	Timeliness of adoption: Avg days from the child entering care to moving in with the adoptive family	-	-	-	524 days	-	<=476 days	⬇ 495	★ 476	
P&S1c&f25	Timeliness of adoption: Avg days from receiving Court authority to place to deciding on a match	-	-	-	tbc	-	<=167 days	★ 142	★ 173	Target is being evaluated by new Head of Service. Will be completed in readiness for Q3.
P&S1c&f26	% of adequate and above audits of the total audits completed during the most recent audit period (children's Services cases)	-	-	-	tbc	-	tbc	⬇ 77.6%	⬇ 74.4%	Q2: 67 / 90 Target is being evaluated by new Head of Service. Will be completed in readiness for Q3.
P&S1asc02	Maintain the proportion of people who use services who say their services have made them feel safe and secure (ASCOF 4B)	34 / 149 1st	85%	-	88%	-	85%	⊕ Annual	⊕ Annual	
P&S1asc03	Maintain % of safeguarding concerns responded to within 24 hours.	-	87%	-	91%	-	92%	★ 92.2%	★ 95.1%	
P&S1asc04	% of care homes rated good or better by Care Quality Commissioning (CQC) in the area of "safe"	-	-	-	-	-	100%	⬇ 75%	■ 75%	Q2: 3 / 4 See exception report for details.

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OP3asc15	Proportion of older people (65+) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	-	-	-	93%	-	92%	★ 92.9%	◆ 90.4%	See exception report for details.
OP2asc13	Proportion of clients with Long Term Support (LTS) receiving a review in the past 12 months	-	-	-	62%	-	90%	◆ 61.6%	◆ 63.9%	Q2: 837 / 1309 See exception report for details.
CBO1cus01	The average number of days taken to make a full decision on new Benefit claims	-	18.47 days	-	17.86 days	-	<18.5 days	◆ 19.18 days	◆ 19.09 days	See exception report for details.
CBO1cus02	The average number of days taken to make a full decision on changes in a Benefit claimants circumstances	28 / 120 1st	7.58 days	-	6.18 days	-	<8 days	★ 7.17 days	★ 6.48 days	